

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 21<sup>st</sup> day of July 2020**  
**C.G.No:229/2019-20/ Guntur Circle**

**Present**

Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. V. Venkateswarlu  
Sri. Dr. R. Surendra Kumar

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

**Between**

B. Srinivasa Rao,  
Dr. Paparao Hospital Road  
Near Little Hearts School,  
Cherukupalli  
Guntur- Dist

Complainant

*AND*

1. Deputy Executive Engineer/O/Cherukupalli  
2. Executive Engineer/O/Bapatla

Respondents

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**ORDER**

1. The case of the complainant is that he is having a residential house at Dr. Paparao Hospital Road in Cherukupllai (V). He is using the front room for running provision stores and using rear portion having two rooms for his residence. He is having service No.1733305001563 for his shop and he has taken service Connection No.1733305000261 for his residence in rear portion. On 06.09.2018 ADE inspected his residence and presumed that this service is also under Category-2, imposed a penalty of Rs.20,525/ and issued notice. He had paid Rs.8,135/- but he is not in a position to pay the remaining amount . Hence requested to revise the bill and withdraw the imposed penalty amount.

**DESPATCHED**  
DATE 23/07

2. Respondent No.2 filed written submission stating that the malpractice amount imposed for service Connection No.1733305000261 was withdrawn by Superintending Engineer/Assessments/Tirupati on 16.06.2020 and demand was withdrawn for an amount of Rs.18,020/- on the same day and effected in the records of the consumer and the grievance of the consumer is resolved.
3. In as much as the grievance of the consumer is resolved the complaint is disposed off in favor of the complainant.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 21<sup>st</sup> July 2020.

Sd/- Sd/- Sd/- Sd/-  
Member (Finance) Member (Technical) Independent Member Chairperson

**Forwarded By Order**



**Secretary to the Forum**

To

The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

DESPATCHED  
DATE